

Modernise Communications - Art of the Possible

Powered by Microsoft, delivered by Core

ENGAGE WORKSHOP

Introducing the Modernise Communications Workshop – a modular engagement to experience the vision for Microsoft Teams Phone and advanced communication scenarios.

This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through 'Art of the Possible' demonstrations, use-case design, and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams phone.

Core modules



Hybrid Work

Your employees need to be connected wherever they are, at any time, on any device – synchronously and asynchronously, in person and remote.

Learn how you can enable a hybrid working environment with flexible phone capabilities with a cost-effective and easy to manage platform.



Calling with Teams Phone

In this session we'll introduce you to Teams Phone, and show you how you can provide a complete voice solution in the cloud with reduced reliance on premises hardware and eliminate points of failure.



What's new in Teams Calling

Teams Calling can operate using your existing PSTN Connectivity or via the cloud. However, the features are being continuously developed.

Discover the latest features in, such as seamless call transfer between devices, speed dial for mobile, Session Border Control certification and more.



Moving to Teams Phone

Discover how to introduce Microsoft Teams Phone to your business side-by-side with a traditional PBX, or cut over to a full cloud solution, minimising risk with pilot programmes and proof of concepts schemes.



Devices for Teams Phone

An introduction to a range of Microsoft Devices and apps to complement your Teams Calling investment. From mobile and desktop usage, to valuable shared workspaces.

Whatever devices your employees need, this module will demonstrate that device limitations should not be a road block to modernising your communications.

Workshop deliverables

-  An evaluation of your current telephony and PBX needs
-  Environmental and workload analysis, including existing infrastructure and telephony state
-  Demonstration of the end-to-end Microsoft Teams calling experience to showcase Microsoft Teams Phone as your telephony solution
-  Direction on how to transition various user profiles into a modern collaboration and communication environment
-  Customised, actionable recommendations you can follow to enable and adopt Microsoft Teams Phone

 **Microsoft**
Solutions Partner





Optional modules we also offer include:

PSTN Connectivity

If you plan on running Teams Calling via your existing PSTN connectivity, this optional module is for you. We'll unlock Teams Calling Plans, Direct Routing, Operator Connect and even Audio Conferencing, and demonstrate how you can modernise your communications without overhauling your infrastructure.

Management

A key feature of Microsoft's feature rich communications platform is the management portal. Designed to be intuitive and familiar, the cloud-based platform enables simplified administration for greater productivity, and enhanced call quality features putting you in control.

Foundations

In this module we'll cover the basics of Microsoft Teams, introducing features covering security and compliance, governance and lifecycle, and even how to upgrade to Teams from Skype for Business.

Advanced

You may already have an understanding of Microsoft Teams Calling, but do you know about the advanced feature set available to businesses?

Learn how you can make the most of Teams Calling, with Call Queues and Auto-Attendants, Contact Center, Call Recording, Session Border Controller, and more.

Whichever modules you select for your workshop, our Modernise Communications workshop will deliver simplicity, security, and productivity.

Why Core?

Since 2001 when Core deployed the first installation of SharePoint in the UK, Microsoft products have led businesses to superior levels of productivity, security, and growth. Our focused experience and capabilities allow us to demonstrate excellence in what we do, guiding our customers through growth, reducing costs through efficiencies, and repeatedly driving success with world-class technology platforms.

Wherever you are on your cloud journey, we'd love to help you.

Next steps

Core helps organisations realise the value and transformational impact of the Microsoft 365 suite, so book the Modernise Communications workshop for your business today.

Request your Modernise Communications Workshop today.

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