



TRANSFORMING BUSINESS
THROUGH TECHNOLOGY



Microsoft 365 Evergreen IT Service Overview

Keeping pace with Microsoft 365's rapid updates is crucial for maintaining a competitive edge. Our Microsoft 365 Evergreen IT service is designed to streamline this process, ensuring that your organisation remains efficient, secure, and cost-effective. Join the many organisations that trust us to keep them informed and prepared for every change.

What is Evergreen IT?

Evergreen IT refers to the continuous updating of software by the provider. With Microsoft 365's constant evolution, it's essential for businesses to adopt a proactive approach. Our service offers strategic advantages through expert monitoring and management of thousands of M365 changes each month.

Key Benefits



Enhanced Efficiency

Streamline operations, reduce downtime, optimise performance, and eliminate compatibility issues, fostering continuous improvement.



Robust Security

Regular updates include vital security patches that protect against vulnerabilities, ensuring business operations' integrity and regulatory compliance.



Cost Effectiveness

Our subscription model spreads costs over time, allowing access to the latest technologies without substantial upfront investments.

The challenge of Evergreen IT

Microsoft 365 is continuously improving, often making it challenging for organisations to keep up. Without proper management, the rapid pace of change can strain resources. As a leading enterprise cloud solution, Microsoft 365 provides powerful productivity tools and world-class security features. However, staying updated with new, deprecated, or removed features can be overwhelming.

Our expert team monitors thousands of Microsoft 365 changes monthly, identifying and explaining the ones that impact your business. We support your digital workplace evolution, providing answers to your questions and challenges.

Why Businesses are Moving to Evergreen IT

As Microsoft 365 has become integral to daily operations for millions of organisations, it's crucial to have the right processes and roles in place for ongoing management. Cloud vendors manage updates differently, with continuous feature launches, updates, and retirements, keeping your software up-to-date, but also posing alignment challenges.

Preparing for Change in Microsoft 365

As your business grows and technology changes, you can expect and prepare for significant changes as part of your operations. The depth and breadth of your organisation's usage of Microsoft 365 will evolve. Our Evergreen IT support helps you manage this complexity, ensuring you get the most out of Microsoft 365 and keep it up-to-date. We can help you with:

- **Operations:** Establish effective operational processes based on our proven approach.
- **Advice and Support:** Assist your operations team in successfully managing Microsoft 365.
- **React and Adapt:** Provide knowledge and guidance to react and adapt to the high cadence of change.

What to Expect from Microsoft 365 Evergreen IT

We proactively assess changes in Microsoft 365 against your business requirements. Bringing an external perspective, we share best practices from similar organisations. As an Advanced Microsoft Solutions Partner, we have deep connections within the Microsoft ecosystem, offering insights into upcoming changes, and giving you time to prepare.

We are available to answer both technical and business questions, participate in internal discussions, and guide your team on Microsoft 365 benefits. Our service augments your capabilities, providing access to subject matter experts and deep technical expertise.

Augmenting Your Capabilities

Our Evergreen IT service enhances your team's capabilities, providing answers to live issues and complex questions about Microsoft 365. We address security and privacy concerns like Azure Information Protection, Data Loss Prevention, retention and labelling, governance and provisioning, and best practices for Microsoft 365 and Microsoft Teams setup. This preparation ensures your business mitigates emerging security risks and operates efficiently.

Get in touch

Ready to learn more? Our Microsoft 365 Evergreen IT Service ensures your organisation continues to get real value from your Microsoft licenses. **Contact our expert team to discuss how our service can benefit your business.**

[Schedule a consultation](#)

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